# SHIVA RAM PINNINTI

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# UIPATH CERTIFIED AUTOMATION DEVELOPER

Adept Automation Developer with 4+ years demonstrated experience programming solutions for various B2B clientele. Proficient at analyzing business needs to determine the most efficient automation solution. Actively utilizing HTML and CSS to pinpoint static or dynamic elements when modeling applications. Experienced in SQL using Microsoft SQL Server Management Studio to utilize client’s databases for process solutions.

# CORE COMPETENCIES

**UiPath**| Power Automate | C# | .NET | HTML5 | CSS3 | JavaScript | SQL | Visual Studio | Visual Studio Code | SharePoint | Jira | MS Office Suite (Excel, Word, PowerPoint, One Drive, Power Apps) | Google Suite (Sheets, Docs, Drive) | Microsoft SQL Server Management Studio | Agile Methodology | Self-Motivated | Quick/Independent Learner

# PROFESSIONAL EXPERIENCE

## **K2 Insurance Services | Software Developer 09/2024 – Present**

* Hold good expertise working with multiple components of UiPath which includes studio, orchestrator, document understanding, action center, Ai center, and Test suite.
* Automated the reading, processing, and conversion of XML data into the required XLSX format, ensuring data accuracy and consistency.
* Eliminated manual handling of XML data by automating data processing, conversion, and delivery, ensuring timely, accurate results with minimal effort.
* Scheduled daily process execution using UiPath Orchestrator, leveraging Queue triggers for reliable and timely automation.
* Developed an AWS Lambda function to send output files as email attachments, ensuring secure and timely delivery to end-users.
* Streamlined data formatting and increased accessibility, reducing manual effort while improving data accuracy and operational efficiency.
* Developed and tested automated process using various test scenarios and client provided test data, ensuring that the solution met expectations, was defect free, and aligned with the client expectations.
* Designed solutions utilizing RPA best practices and maintained technical responsibility for project delivery.

## **Liberty Mutual | Automation Developer 08/2023 – 09/2024**

* Hold good expertise in working with multiple components of UiPath which includes studio, orchestrator, document understanding, action center, AI center, and Test suite.
* Involved in Requirement gatherings, doing feasibility checks, creating WBS on a key stroke level, Documenting PDD and SDD, doing effort estimations, and designing flows.
* Developed robust, scalable solutions using multi-bot architecture and customizing the RE Framework for error handling and logging, ensuring reliability and transparency throughout the Project.
* Developed security complaint solutions by following best practices like data encryption, masking, authentication and authorization using secure API keys and tokens, and regular assessments.
* Successfully integrated test manager with ALM platform like JIRA to streamline the entire testing lifecycle.
* Developed and tested automated process using various test scenarios and client provided test data, ensuring that the solution met expectations, was defect free, and aligned with the client expectations.
* Worked with orchestrator for scheduling queues, monitoring jobs, error management, and case management.
* Used Bug Tracking tools such as JIRA, ServiceNow. utilized Kibana for data visualization, and Elasticsearch for analytics.
* Designed solutions utilizing RPA best practices and maintained technical responsibility for project delivery.

## **Amazon | ML Associate Engineer 09/2020 – 11/2021**

Perform Automation tasks on the HMI platform, review AI- flagged stows and perform validation, and contributing to process and tool improvement for enhanced efficiency and quality.

* As a part of the AVOC Operations team, working on the Human Machine Interface platform to perform Automation related tasks.
* Review suspicious stows flagged by the AI on the Human Machine interface platform, through deep-dive analysis and deciding the decision by analyzing the findings of various attributes.
* Learned the different working procedures of different ML models, Data cleaning, Data preparation techniques, and the way they are automated.

## **Cognizant | RPA Developer**

## **04/2018 – 03/2020**

Developed, tested, and deployed bots on the UiPath Enterprise platform, collaborating with the Solution Design

team and SMEs to integrate business processes

* Collaborate with business analysts and stakeholders to identify and document automation requirements.
* Develop and configure RPA bots to automate business processes according to specifications.
* Worked on different environments like Window automation, Web Automation, CRM Application, Salesforce CPQ, Mainframe application, Citrix, and ServiceNow Automation.
* Perform thorough testing and debugging of RPA Bots to ensure high quality and reliable Automation.
* Monitor using orchestrator logs and maintain deployed bots, troubleshoot any issues that arise.
* Optimize and enhance existing RPA solutions for better performance and scalability.
* Worked collaboratively with test teams during the product test and UAT phases to fix assigned bugs.

# **EDUCATION**

Master of Science (MS) Computer Science | Kennesaw State University

# **CERTIFICATIONS**

UiPath Certified Professional Automation Developer Associate